The Water Buffalo

Our policy and liability waiver

Weather and Cancelation Policy:

The ship’s Captain makes all decisions regarding the safe sailing of the Water Buffalo. He or she may decide to remain at port or return early due to weather, or even cancel sailing entirely because of inclement conditions. We have a rain or shine policy although we will cancel in the case of high winds or lightning. We will provide updates on the website and social media if we are sure that we have to cancel an event.

Passenger safety comes first. If your ticket includes food, the Water Buffalo will remain at dock and your meal will be served there. If the cruise is canceled by the Captain, and passengers are not permitted onboard the vessel, the ticket price will be refunded for a gift certificate at Bukz or Buckwildz restaurants or the cruise re-booked, at the customer’s option.

If you choose to cancel your booking outside of the two weeks before your sail you will get your purchase back. If you cancel within the two weeks before the sail, you will forfeit your purchase.

We strive to provide the highest quality sailing experience. Be aware that the sailing route may be adjusted depending on the traffic on the lake.

The Water Buffalo is Sylvan Lake’s premier dinner and zoo cruise. Since 2019 we have been proud to be a part of the heart of Sylvan Lake. Please enjoy responsibly.

The Water Buffalo Crew

Liability Waiver:

The Water Buffalo provides lifejackets for every passenger on board, located on the main level of the boat inside the safety room. We take your safety very seriously. All of our staff on the boat have the required boat safety courses.

IN AN EVENT OF AN EMERGENCY, IT WILL BE UP TO THE CREW MEMBERS AND CAPTAIN TO FOLLOW PROTOCOL IN GETTING EVERYONE TO SAFETY. PLEASE FOLLOW ORDERS TO ENSURE YOUR SAFETY.

There will be no lifeguard on the boat so if you choose to enter the water while on the cruise, you are doing so under the understanding that it is at your own risk to enter the water and you wave all liability to the Water Buffalo and any arms length persons or entities in case of loss, damage, injury, or death. The Crew members have every right to refuse alcohol to anyone posing a threat to any person on board. They also have the right to drop off any person who poses a threat and liability to his/herself at any given time.

By purchasing the tickets or package on the Water Buffalo, whether it be a single ticket or group booking, you understand that there are risks to going on the water away from shore. May it be from weather or accidents. You do not hold The Water Buffalo Responsible or Liable for any loss, damage, injury, or death, if for any reason it may occur on the cruise. You wave any liability to anyone tied to the Water Buffalo personal or otherwise. By sending money for the purchase of the tickets, you agree to these terms.

1. I KNOWINGLY AND FREELY ASSUME ALL SUCH RISKS BOTH KNOWN AND UNKNOWN, AND ASSUME FULL RESPONSIBILITY FOR ANY LOSS, DAMAGE, INJURY, OR DEATH THAT MAY OCCUR ON THE WATER BUFFALO.
2. I HAVE READ THE TERMS AND CONDITIONS AND ACCEPT ALL LIABILITY CONTAINED IN THESE TERMS

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PARTICIPANT SIGNATURE DATE